

To: Dave Harris, Original Bagels

From: Marsha Bacenko, Max's Real Bagels

On September 7<sup>th</sup>, after 15 years, 5 months and 6 days (but who's counting?) I closed the doors to Max's Real Bagels. It's been a heck of a roller coaster ride.

But I need to give credit where credit is due. I want to thank all of you at Original Bagels for your personal (and much appreciated) customer service, professionalism, and most of all for the consistent superb quality of your product. I can't even tell you how many times customers have told me "this was the best bagel I've ever had in my life!" And you know what? They were right.

So thank you, Dave. To have a purveyor become a friend who cared about our success, to help with so much over the years, is a wonderful thing.

A handwritten signature in black ink, appearing to read "Marsha", with a long horizontal flourish extending to the right.